



October 28, 2003

Mickey Csiszer
Universal Silo Services Inc.
216 Rosanna Crescent
Maple, Ontario

Dear Mickey,

I just wanted to thank you for the job well done here at The Weston Bagel plant. Universal Silo's performance has been far superior to the work of other companies that we have had on our site. Your prompt service and detailed attention given to the internal clean up of our silo was done in a professional manner.

I would say overall your performance deserves a great scoring and I will be recommending your services to our other facilities and your are welcome to use me as a reference at any time.

Thanks again,

A handwritten signature in black ink, appearing to read "Paul Garcia". The signature is fluid and cursive.

Paul Garcia
Production/Sanitation Supervisor